

Home page Basic Help

Know our home page

The image shows a screenshot of the Serapeum website home page with several callout boxes and arrows pointing to specific features:

- Subscribe a Consultation Plan Or Buy EasyTax**: Points to the 'Subscription' and 'Buy EasyTax' menu items.
- Contact with us**: Points to the 'Contact' menu item.
- Open 'Log in' Pop up**: Points to the 'Client Access Area' button in the top right.
- Select language**: Points to the language selection icons (UK and Spain).
- Go Home page**: Points to the home icon in the navigation bar.
- Advice types**: Points to the 'Advice' dropdown menu, which lists: Expats / Non-residents, Citizens / Natural person, Self-employed, and Corporation.
- Access to the Blog**: Points to the 'Blog' menu item.
- Know our team**: Points to the 'Who we are' menu item.
- Talk with Júlia**: Points to the 'New release!!!' section.
- Make a tour with our Chatbot**: Points to the 'Tour' menu item.
- Access Help and Faqs area**: Points to the 'Help/FAQ?' menu item.
- Solving problems with Spanish Tax Agency**: Points to the 'Tax Agency problems' menu item.
- Know if you are a fiscal resident in Spain**: Points to the 'Start the free form' button.

The website header includes the Serapeum logo and navigation menu: Advice, Who we are, Blog, Subscription, Buy EasyTax, Contact, Tour, Tax Agency problems, Help/FAQ. The main content area features a 'New release!!!' announcement, a 'Serapeum Tax Advisor' section, and a 'Tax advisor - Financial advisor' section. A 'Log in' pop-up form is visible on the right side.

User Area Basic Help

Know your user area

Request a Consultation with Serapeum Expert System

Access to the Blog

Access Help and Faqs area

Membership orders
You have not placed any orders with us yet.

Easytax orders
You have not placed any orders with us yet.

See your historical orders

Create Technical Issue / Sugestion

Report any feedback to us

Go Client area home

Logout User Area

Client area | New consultation | Blog | Help/FAQs | Log out

Edit your profile | Manage account | Subscription | Check and update your membership status.

Invoices | Issues

See amount of monthly queries available

0 of 0
Get a membership

See amount of EasyTax available

Easy Tax
Buy more EasyTax



Talk with Júlia Expert

Consultation history

Consultation	Post date	State
REFORMA BAÑO	24/09/2016	Closed
VAT RATE	24/09/2016	Closed

Historical register of consultations

Last newsletters

Boletín económico/fiscal Nº 229
Boletín económico/fiscal Nº 228

Newsletters

Subscribed to Serapeum Newsletter
Manage subscriptions

Manage subscriptions to Newsletters

Júlia Basic Help

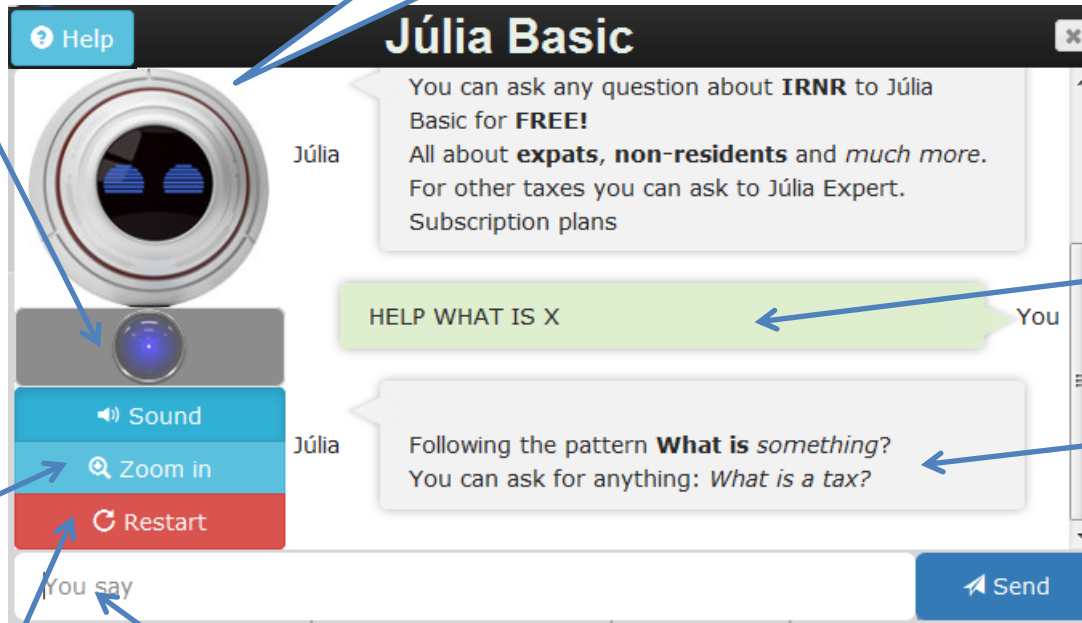
Quick Help to interact with Julia

Quick help icon, opens a help commands

You can talk to me easily and in a natural language.

Close button:
During the same Web session you can close and reopen without losing the conversation.

When the display button is highlighted this indicates that Júlia has a long answer to that question. Click to enlarge.



Sound On/Off

See last bot question in a bigger window

Restart conversation

Write the question in your own words to Julia:
What is ...?, Where is ...?, etc.

Your question

Júlia's response

Click button or press enter to send the question